KEY | NOTES

KEY	NOTES
UTILITY NAV	
PRIMARY NAV	
SECONDARY NAV	
TERTIARY NAV	These categories are not exhaustive - they can be expanded and consolidated as actual content is developed and confirmed
FUTURE STATE	These elements are out of scope for Phase 1
TERTIARY PAGE CONTENT	This content may have its own page, or may form part of the parent page
PLACEHOLDER TERMINOLOGY	No terminology is fixed at this stage, but these are known placeholders
DISPERSED CONTENT	This content is spread throughout the site, where contextually relevant, but also has a central home in the IA

Gamble Aware NSW
Information Architecture
Version 1.2
17 December 2020

LEVO

Responsible Gambling Fund — Strategic Plan

Newsletter archive — Event listings

Office of Responsible Gambling

News & Events — Media Centre

About Us — My Profile

Gamble Aware NSW

Learn about gambling?

- Learn how gambling works
  - Gambling at the casino
  - Lotteries and scratchies
  - Sports & Race betting
  - Sports & race betting and young people
  - Gambling online
  - Gambling on overseas websites
  - Poker machines
  - Online gaming
  - Understanding the odds
- Signs of a problem
  - Why do I gamble?
  - How gambling problems can start
- Impacts of gambling
  - Financial, emotional and personal harm
  - Community prevention
  - Risks of gambling?
- Risks of gambling
  - This could be moved depending on content
- Safe gambling tips
  - Poker machines
  - Betting
  - How to reduce your gambling
  - Set limits
  - Managing your money
- Campaigns

I need support

- Where do I start?
- I want to help myself
  - Manage your gambling
  - Block yourself
  - Set limits
  - Avoid temptation
  - Using our apps
  - Regaining control
  - Making a change
- I'm affected by someone's gambling
  - Helping yourself
  - Protecting you and your family
  - Protecting your finances
  - Self exclusion
- Talk to someone
  - Getting started
  - Talk to a professional online
  - Meet a professional near me
  - Talk to a financial counsellor
  - Get legal assistance
  - Stories of people
  - Counsellor blogs/articles
  - Client guides and paperwork
- Peer support
  - Connect with others
- Support for Aboriginal communities
- Help in other languages
  - CALD campaigns (in other languages)

Supporting someone

- How to support someone
  - Preparing to support someone else
  - Starting the conversation
  - How can I tell if there's a problem?
  - How do I protect my own finances?
  - Understanding the gambler
  - Professional support
- Support at workplace
  - Employers
  - Work colleagues
  - Professional support
- Support for your kids
  - Advice for parents
  - Video gaming and gambling
  - Talking to teenagers about gambling
  - How to identify a problem
  - Seeking professional support
  - Content could be moved across Support & Education - as content
- Help in other languages

Education & Resources

- About gambling in NSW
- For the industry
  - Harm minimisation for operators
  - Management
  - Staff
  - Training
  - Best practice guides
- Health & Community Workers
  - Identifying clients gambling issues
  - How to support your client
  - Training
  - What your organisation can do
- Teachers & Youth Workers
  - About youth gambling
  - Classroom resources
  - Other resources
  - Odd on Youth
  - Odds on youth
- Funding opportunities
  - Prevention grants
  - Funding available
  - Past recipients
- Research
  - Current research
  - Published research
  - Grant-funded research
- Education campaigns
  - Check-in with the checkmates
  - Reclaim the game
  - Betiquette
  - GambleAware Week
  - CALD Campaign
  - Past Campaigns